

Dear Patients,

Beginning January 4, 2027, I will continue my family practice at Pinnacle Health Centre in the Landmark District:

Suite 200, 1708 Dolphin Avenue, Kelowna, BC V1Y 9S4

Your care will continue with me, and you do not need to register with another physician or take any action.

Your medical records will be moved to Pinnacle Health Centre at no cost to you, in accordance with College of Physicians and Surgeons of British Columbia (CPSBC) requirements. Records will remain confidential and be handled according to applicable privacy legislation and professional standards. You may request a copy of your record or authorize its transfer to another physician or healthcare provider in writing.

You are free to choose where you receive care. If you would prefer to see another provider, you may join another physician's practice or register with the Health Connect Registry through HealthLink BC (call 811).

My last day at Bluebird Medical Clinic will be December 31, 2026. Please plan ahead for prescription renewals, referrals and outstanding medical concerns. For urgent concerns, visit an urgent care centre or emergency department, call 811 for health advice, or call 911 in an emergency.

Updated contact and appointment-booking information will be available at pinnaclehealthcentre.ca, and we will follow up with further communications directly.

Thank you for your trust. I look forward to continuing to care for you and your families.

Warm regards,



Dr. Samuel Ajagbonna
Family Physician
Pinnacle Health Centre
Suite 200, 1708 Dolphin Avenue
Kelowna, BC V1Y 9S4